



## Chubb PRS: Important Message Regarding Billing

Chubb understands that many of our policyholders have been severely impacted by the events surrounding the novel Coronavirus, and we are committed to working with them to make accommodations based on their specific situations. Our number one priority is to help our clients to minimize any disruption, where we can. During these uncertain times, we will be looking for ways to accommodate our insureds and align with guidance provided by provincial regulators.

For our Chubb Personal Risk Services clients, we will continue our history of working with clients when they encounter a situation which impacts their ability to pay their premium. For our Canadian clients who cannot pay their premiums on time due to events related to Coronavirus, we will work with them. Any broker who would like to discuss the extension of a payment due date for a client should contact their underwriter. We will review each request individually and follow up as quickly as possible.

In all cases, we will make sure that, in compliance with all applicable regulatory guidance, we are providing accommodations to our insureds where we are required to do so – this includes longer moratoriums on cancellations where specifically required.

Chubb believes insurance companies and brokers are needed more than ever, and we remain available to provide the same level of service and care our clients and partners have come to expect.

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Chubb is the marketing name used to refer to subsidiaries of Chubb Limited providing insurance and related services. For a list of these subsidiaries, please visit our website at [www.chubb.com](http://www.chubb.com). Insurance provided by Chubb Insurance Company of Canada or Chubb Life Insurance Company of Canada (collectively, "Chubb Canada"). All products may not be available in all provinces or territories. This communication contains product summaries only. Coverage is subject to the language of the policies as actually issued. Chubb Canada, Suite 2500, 199 Bay Street, Toronto ON M5L 1E2. For more information visit: [chubb.com/ca](http://chubb.com/ca)