



## Workplace Threat And Violence Response

Chubb is committed to providing industry leading workplace violence response services for our clients and partners with a dedicated team of specialists to focus on helping you successfully respond to and mitigate workplace violence and threat incidents. The Chubb workplace violence team works in collaboration with you to triage and assess the severity of an incident, and has the capability to coordinate the range of resources and services you may need when facing an imminent or active threat or workplace violence situation.

### 24/7/365 Rapid Response

Chubb partners with the [Ackerman Group](#) – a specialized crisis prevention and response consultancy firm – to coordinate the initial response to workplace violence incidents. Leveraging a global network of resources to facilitate a rapid security deployment to nearly any location worldwide, Ackerman’s rapid response team provides you with expertise in the mitigation and management of active shooter and workplace violence risks. Upon reporting a workplace violence or threat claim, Ackerman’s team will quickly work with you to conduct a preliminary analysis of the threat and of risks to your personnel and offices, develop an initial strategy to protect you and your personnel from workplace violence threats, coordinate with law enforcement, and deploy any necessary executive protection personnel to protect impacted offices and personnel.

### Post-Incident Risk Assessment

Following the initial response and mitigation of a workplace violence incident, Ackerman will consult with you on its post-incident services, including a risk assessment of your physical premises to identify threats and vulnerabilities, and your security contingency procedures. Should you require post-incident services, please contact Ackerman at 305.865.0072 following its initial deployment to discuss the scope of its post-incident investigatory services and develop a separate statement of work detailing the scope and terms of its engagement.

[www.ackermangroup.com](http://www.ackermangroup.com)



### Behavioral Health Support

R3 Continuum’s focus is on empowering leaders to support themselves and their employees’ behavioral health and well-being in times of crisis and workplace disruption. Workplace violence may impact your employees’ morale, wellbeing, and performance, as well as the organization’s ability to recover from that impact. Chubb partners with [R3 Continuum](#), an incident response and behavioral health support firm, to offer mental health support in the event of a workplace violence incident. After an initial consultation, R3 Continuum can offer a broad array of mental health services, including either in-person or virtual behavioral health support following a workplace disruption affecting emotional wellbeing, productivity, and resilience.

[www.r3c.com](http://www.r3c.com)

### Claims Support

If you require additional information about the scope of your insurance coverage, or would like to discuss the details of a particular claim, please contact your assigned claims professional during business hours, 9am to 5pm Eastern.



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