

# You were just involved in a collision...

CHUBB®

## How to Report a Loss:

Please contact your insurance broker or contact  
Chubb Insurance directly ([canadaclaims@chubb.com](mailto:canadaclaims@chubb.com))  
or  
1-800-532-4822

### If your car is not drivable, follow these 4 easy steps:

1. Instruct the tow operator to drop your vehicle at the closest Collision Reporting Centre (CRC) and leave it there. The CRC will pay the tow bill on Chubb's behalf and allow up to 24 hours of free storage for your vehicle. With your permission, we can then arrange to have your vehicle transferred to a repair facility of your choice, or one of our preferred facilities if you are unsure of where you would like the repairs to be completed.
2. Ask the tow operator for his municipal license and a copy of his rate schedule before any agreement is made to tow your vehicle. If you are utilizing a non-preferred towing service, it is a good idea to ensure that you and the operator agree to the charges before the tow occurs.
3. Do not sign any towing waiver to have your vehicle towed from the scene of the collision or the CRC before speaking with a Chubb representative. Signing a waiver may result in additional and unnecessary charges to you.
4. It is your decision where the repairs are to be completed. In most Ontario municipalities, tow truck operators are not allowed to recommend a body shop or other repair facility to you. Use your favourite body shop or contact us for help finding a quality repair shop to look after your vehicle.

[Chubb.com/ca](http://Chubb.com/ca)

**Chubb. Insured.<sup>SM</sup>**

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