

Cyber Services - Canada

Cyber Incident Response Team

CHUBB®



Chubb's Cyber Incident Response Team is comprised of experienced service providers including Computer Forensics, Forensic Accounting, Public Relations, Notification-Identity Services, Call Centre Services, Cyber Extortion-Ransom Services, Business Interruption Claims Preparation, Legal, Regulatory and Communications Services. Chubb's Cyber Incident Response Team shall be construed as part of your policy, but no coverage is provided by this Cyber Incident Response Team nor can it be construed to replace any provisions of your policy. You should read your policy, including all attachments, for complete information on the coverage parts you are provided.

If you are a Chubb Canada policyholder for any commercial or financial line of business, but do not have Cyber Insurance, our Canadian service providers have agreed to provide you with the Chubb preferred rates if you need their assistance for an uninsured Incident - provided that you identify yourself as a Chubb policyholder when you first contact the vendor.

Chubb has no obligation to provide any of the legal, computer forensics, public relations, notification-identity services, call centre services, cyber extortion-ransom, business interruption, legal, regulatory or communications services offered by the Cyber Incident Response Team. The policyholder is under no obligation to contract for services with Cyber Incident Response Team service providers, except as amended by the Cyber Incident Response Team Endorsement. Prior to contracting with a service provider that is not on this list, please contact our Claims team.

Response Team Hotlines

1-800-567-4300 (Canada)

1-800-817-2665 (USA)

Canadian Dedicated Email Address

cyberalertcanada@chubb.com

Response Team Coaches

Provider	Primary Contact	Phone	Email
Canada			
Blake, Cassels & Graydon - Canada	Sunny Handa	833-564-0163	sunny.handa@blakes.com breach@blakes.com
Borden Ladner Gervais - Canada	Ira Nishisato	844- 617-1887	inishisato@blg.com
Fasken Martineau - Canada	Alex Cameron	844- 200-7505	acameron@fasken.com
Norton Rose Fulbright - Canada	Imran Ahmad John Cassell	866-273-2249	nrfc.breach@nortonrosefulbright.com
Torlys - Canada	Julie Himo Molly Reynolds	833-514-1790	cyber@torlys.com
Gowling WLG- Canada	Brent Arnold (Toronto) Antoine Guilmain (Montreal) Wendy Wagner (Ottawa)	416 -369 4662 438-324-8081 613 -786 0213	brent.arnold@gowlingwlg.com antoine.guilmain@gowlingwlg.com wendy.wagner@gowlingwlg.com
Clyde & Co Canada	Ellen Snow Nathalie David	647-789-4812 514-764-3611	ellen.snow@clydeco.ca nathalie.david@clydeco.ca
United States of America			
BakerHostetler	Theodore Kobus III	212- 271-1504	tkobus@bakerlaw.com
Cipriani & Werner	Carolyn Purwin	610-567-0700	cpurwin@c-wlaw.com
Cooley LLP	David Navetta	917-306-9314	dnavetta@cooley.com
Marshall Dennehey	David Shannon	215-575-2615	djshannon@mdwgc.com
Mullen Coughlin	John Mullen	267-930-4792	jmullen@mullen.legal
Norton Rose Fulbright – USA	Dave Kessler	212-318-3382	david.kessler@nortonrosefulbright.com

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Chubb shall not be a party to any agreement entered into between any Cyber Incident Response Team service provider and the policyholder. It is understood that Cyber Incident Response Team service providers are independent contractors, and are not agents of Chubb. The policyholder agrees that Chubb assumes no liability arising out of any services rendered by a Cyber Incident Response Team service provider. Chubb shall not be entitled to any rights or subject to any obligations or liabilities set forth in any agreement entered into between any Cyber Incident Response Team service provider and the policyholder. Any rights and obligations with respect to such agreement, including but not limited to billings, fees and services rendered, are solely for the benefit of, and borne solely by such Cyber Incident Response Team service provider and the policyholder, and not Chubb. (Rev.12/23)

Response Team Specialists

Provider	Primary Contact	Phone	Email	Specialty
Canada				
Arete - Canada	Brookes Taney	866-210-0955	arete911@areteir.com	Computer Forensics
Charles River Associates – Canada	Aniket Bhardwaj	647-680-2271	abhardwaj@crai.com	Computer Forensics
CrowdStrike - Canada	Mike Vamvakaris	416-671-3332	mike.vamvakaris@crowdstrike.com	Computer Forensics
Cypfer - Canada	Daniel Tobok	416-642-1170	dtobok@cypfer.com	Cyber Incident Recovery
Edelman - Canada	Greg Vanier	647-527-5314	greg.vanier@edelman.com	Crisis Management and Public Relations
Equifax - Canada	Joe Fish	416-227-5160	j.fish@equifax.com	Individual Notification Services; Credit Monitoring
FireEye/Mandiant – Canada	Greg Davison	416-803-0531	investigation@mandiant.com	Computer Forensics
Kivu Consulting - Canada	Pat Olohan	415-524-7320	incidentresponse@kivuconsulting.com	Computer Forensics
KPMG - Canada	Alexander Rau	844-576-4911	cyberincident@kpmg.ca	Computer Forensics
Kroll - Canada	Brian Coon	416- 813-4412	brian.coon@kroll.com	Computer Forensics & Individual Notification Services
NATIONAL Public Relations	Karen White	902-223-2782	cyber@national.ca	Crisis Management and Public Relations
Navigator - Canada	Phillipe Gervais	514-940-5107	pgervais@navltd.com	Crisis Management and Public Relations
RSM - Canada	Ryan Duquette	647-730-2673	ryan.duquette@rsmcanada.com	Business Continuity, PCI Compliance, Computer Forensics, Forensic Accounting, Cyber Awareness Employee Training
Sontiq - Canada	Nate Spurrier	480-490-9305	nsuprrier@sontiq.com	Individual Notification Services
TransUnion – Canada	Tim Walsh	289-962-4226	timothy.walsh@transunion.com	Individual Notification Services, Credit Monitoring
United States of America				
Ankura	Darin Bielby	215- 832-4485	dbielby@ankura.com	Computer Forensics
Arete - USA	Brookes Taney	952-607-5935	arete911@areteir.com	Computer Forensics
Charles River Associates – USA	Bill Hardin	312- 619-3309	bhardin@crai.com	Computer Forensics
Cooley LLP	David Navetta	917-306-9314	dnavetta@cooley.com	Legal Counsel
CrowdStrike - USA	Adam Cottini	917-797-7510	adam.cottini@crowdstrike.com	Computer Forensics

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Provider	Primary Contact	Phone	Email	Specialty
Crypsis	Brendan Rooney	703-541-9781	brendan.rooney@crypsisgroup.com	Computer Forensics
Dashlane Inc.	Stewart Atkinson	904-557-5154	stewart@dashlane.com	Individual Notification
Davis Wright Tremaine	Nancy Libin	202-793-4218	nancylibin@dwt.com	Legal & Regulatory Communications
Epiq	Randy Burkholder	646-267-8483	rburkholder@epiqglobal.com	Individual Notification
Experian	Ozzie Fonseca	949- 567-3851	ozzie.fonseca@experian.com	Individual Notification Services; Credit Monitoring
Fidelis Cybersecurity	Rex Brunelli	210- 365-6884	rex.brunelli@fidelissecurity.com	Computer Forensics
FireEye/Mandiant – USA	Dave Wong	866-962-6342	investigations@mandiant.com	Computer Forensics
Greenberg Taurig	Ian Ballon	650-289-7881	ballon@gtlaw.com	Legal Counsel
Holland & Knight	Thomas Bentz	202-828-1879	thomas.bentz@hklaw.com	Legal Counsel
Kivu Consulting - USA	Pat Olohan	415-524-7320	incidentresponse@kivuconsulting.com	Computer Forensics
KPMG - USA	David Nides	855-444-0087	dnides@kpmg.com	Computer Forensics
Kroll - USA	Hillary Parkins	615-924-7932	hillary.parkins@kroll.com	Computer Forensics
LEVICK	Maxwell Marcucci	860-304-3431	mmarcucci@levick.com	Public Relations
NPC	Larissa Crum	866- 377-8210	larissa.crum@immersionltd.com	Call Centre Services
RSM - USA	Daimon Geopfert	248- 802-4908	daimon.geopfert@rsmus.com	Computer Forensics
Sontiq - USA	Nate Spurrier	480-490-9305	nsuprrier@sontiq.com	Computer Forensics, Individual Notification Services
Stroz Friedberg	Jeffrey Jansen	610-246-6033	jeff.jansen@strozfriedberg.com	Computer Forensics
The Ackerman Group	Wes Odom	305- 298-2117	wodom@ackermangroup.com	Cyber Extortion and Ransom
Tracepoint	Rob Driscoll	516-732-0300	rob.driscoll@tracepoint.com	Computer Forensics
TransUnion – USA	Gillian Johnson	312- 985-3629	gjohnso@transunion.com	Individual Notification Services; Credit Monitoring
Verizon	Christopher Novak	877- 330-0465	chris.novak@verizon.com	Computer Forensics

Loss Mitigation Services: Partner Contacts

Chubb's Policyholders have access to a selection of essential pre-breach mitigation tools and advisory resources that can help you reduce your exposures 365 days a year. Some of these services are complimentary, others are offered by the vendor at a discounted price to Chubb Policyholders.

To request services or schedule an orientation call with a Chubb Cyber Risk Advisor, visit:

www.chubb.com/us/getcyberservices

or email us at:

cyber@chubb.com

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