

Payment Protection Plan

Group Policy GC788GB

SUMMARY

Sections 22, 28 and 29 of the Regulation respecting Alternative Distribution Methods (A.M., 2019-05)

Insurer: **Chubb Life Insurance Company of Canada (“Chubb Life”)**
199 Bay Street, Suite 2500, P O Box 139, Toronto, Ontario M5L 1E2
AMF Register-Insurer’s Number: 2000737552

Distributor: Name _____
Address _____

Group Policyholder: Name _____
Address _____

Claims Agent: **Unity Managing Underwriters Limited**
Customer Service Center
P O Box 1097, Station B, Willowdale, Ontario M2K 3A2
Telephone: 1 888 561-1101
Fax: 416 221-1685
Policy Inquiry: adminSP@umu.net
Claims: claims@umu.net

For additional information regarding the Insurer’s and the Distributor’s obligations to you, please contact the Autorité des marchés financiers

Autorité des marchés financiers

Place de la Cité, tour Cominar
2640 boulevard Laurier, 4e étage
Québec (Québec) G1V 5C1

Québec City: 418 525-0337
Montreal: 514 395-0337
Toll Free: 1 877-525-0337
Fax: 418 525-9512
Website: www.lautorite.qc.ca

This Summary helps you make an informed decision when an insurance product is offered to you by a Distributor. This is not your Certificate of Insurance. The Distributor must also provide you with a fact sheet “Let’s Talk Insurance!” which is to inform you of your rights.

The Group Policy is available by clicking the following link:

https://www.chubb.com/ca-en/_assets/documents/25-payment-protection-plan--gc788gb--policy.pdf

What is this insurance for? And what are the benefits?

(Part 4 in the Certificate of Insurance)

Purchasing a vehicle and financing it has an important influence on your financial security. When you arrange to finance your vehicle purchase from the Distributor, you may choose to purchase optional insurance offered to you. If you choose to do so, the Insurer will pay benefits to your creditor to reduce or pay off your outstanding loan balance if you have an unexpected involuntary job loss, a total disability due to injury or sickness, a diagnosis of a critical illness, or if you die.

You can apply for coverage if, on the date you apply for insurance, you are:

- a resident in Canada; and
- at least 18 years of age and not yet 65 years of age; and
- able to do your usual day to day activities; and
- personally responsible for the payment of the loan or lease arranged by the Distributor.

The Payment Protection Plan is available for loans or leases with a repayment of 96 months or less.

(Part 5 in the Certificate of Insurance).

The Payment Protection Plan provides the following coverages:

Life Insurance

Life insurance is a way for you to protect your survivors and dependents against financial hardship by reducing or paying off the outstanding balance of your loan. If your death occurs, the Insurer will pay a benefit amount to your creditor equal to the Monthly Amount Insured x the number of months remaining in the Term of Insurance (up to a maximum of 10 months).

Example:

- You purchased 12 months of coverage (Term of Insurance).
- You selected coverage of \$500 per month (Monthly Amount Insured).
- If your death occurs 2 months after you purchased the coverage, there are 10 months remaining on the Term of Insurance.
- If the Insurer approves your claim, the Monthly Amount Insured is \$500, therefore the life insurance benefit is \$5,000 (10 x \$500).

Total Disability Insurance

When you are disabled due to a covered injury or sickness, your loan payments don't stop. The Payment Protection Plan will pay the Monthly Amount Insured to your creditor for a maximum period of up to 12 months, or for the remaining Term of Insurance whichever is less. Benefits begin following the end of the 30-day waiting period.

Critical Illness Insurance

If you are diagnosed with a covered Critical Illness, the Insurer will pay a benefit amount to your creditor equal to the Monthly Amount Insured x the number of months remaining in the Term of Insurance (up to a maximum of 6 months).

Covered Conditions:

Cancer, Coronary Artery Bypass Surgery, Heart Attack, Stroke, Coma, and Major Burns.

(Part 3 in the Certificate of Insurance)

Involuntary Unemployment Insurance

If you lose your job involuntarily, the Insurer will pay the Monthly Amount Insured to your creditor for a maximum period of up to 6 months, or for the remaining Term of Insurance, whichever is less. Benefits begin following the end of the 30-day waiting period.

Specific Conditions

No medical exam is necessary to apply. Please note that not all of these benefits necessarily apply to you; coverage is provided in consideration of your eligibility:

(Part 4 in the Certificate of Insurance)

Life Insurance	You may qualify for the Life benefit if your death occurs and: <ul style="list-style-type: none">• you are at least 18 years of age and not yet 65 years of age; and• your Payment Protection Plan is in force.
Total Disability Insurance	You may qualify for the Total Disability benefit if you are unable to do your own job due to injury or sickness and: <ul style="list-style-type: none">• you are at least 18 years of age and not yet 65 years of age; and• your Payment Protection Plan is in force; You must wait 30 days after you become disabled before your benefits begin; and you must remain totally disabled throughout this 30-day waiting period.
Critical Illness Insurance	You may qualify for the Critical Illness benefit if a Critical Illness condition is diagnosed for the first time in your lifetime and: <ul style="list-style-type: none">• you are at least 18 years of age and not yet 65 years of age; and• your Payment Protection Plan is in force. You must survive a 30-day period immediately following your diagnosis.
Involuntary Unemployment Insurance	You may qualify for the Involuntary Unemployment benefit if you lose your job involuntarily and: <ul style="list-style-type: none">• you are at least 18 years of age and not yet 65 years of age; and• you were employed full time for 6 consecutive months prior to your job loss; and• your job loss did not begin in the first 90 days following your purchase of this coverage; and• you are receiving benefits under the Employment Act; and• your Payment Protection Plan is in force. You must wait 30 days after the involuntary unemployment before your benefits begin; and you must remain unemployed continuously throughout this 30-day waiting period.

How to choose the amount of insurance?

Premiums and other fees including applicable taxes

You determine the amount of insurance and the insurance term based on your needs and financial means. Coverage is optional; and purchasing the coverage is not a condition for you to obtain your loan.

Premiums are based on (1) Monthly Amount Insured and (2) Term of Insurance. Your Monthly Amount Insured options are: \$300, \$400, \$500, \$600 or \$700

Your Term of Insurance is:

- (1) less than or equal to the term of loan; and
- (2) a minimum 6 months; and
- (3) up to a maximum of 60 months or up to the number of months until your 65th birthday (for example you are 64 years of age and you will turn 65 years old in 12 months, the maximum Term of Insurance is 12 months).

Age, gender, health and occupation do not affect your insurance premium. The premium is fixed and will not change over time. The premium amount (and taxes) is included in your loan or lease.

(Part 6 in the Certificate of Insurance).

What you should know

(Section 7 in the Certificate of Insurance)

Below is a summary of exclusions and limitations; please refer to the Certificate of Insurance for details.

Exclusions and Limitations

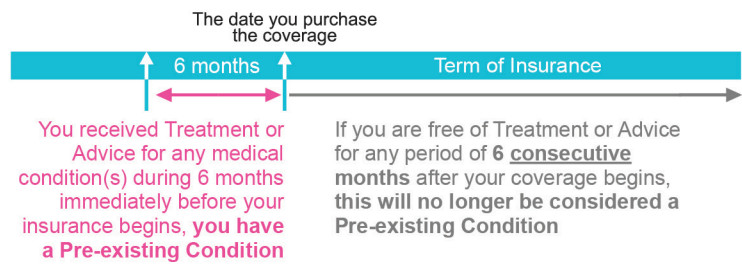
<p>General Exclusions and General Limitations - applies to all coverages</p>	<p>The Insurer will not pay benefits if your claim results from:</p> <ul style="list-style-type: none"> • Suicide or attempted suicide or self-inflicted injury • Criminal offence • Alcohol consumption while operating any motor vehicle beyond legal limit • War or any act of war or insurrection • Travelling in any aircraft except as a commercial flight passenger • Intentional taking of non-prescribed drugs • Taking of any poisonous substance, gas, or fumes • Nuclear, chemical or biological contamination from a terrorist act <p>Loan payments in arrears and accrued interest are not covered.</p>
<p>Life Insurance</p>	<p>The Insurer will not pay benefits if your claim results from a Pre-existing Condition.</p>
<p>Total Disability Insurance</p>	<p>The Insurer will not pay benefits if your claim results from:</p> <ul style="list-style-type: none"> • A Pre-existing Condition unless Total Disability begins after your coverage has been in force for 24 months • Pregnancy, abortion, miscarriage or childbirth or parental leave • Cosmetic or elective surgery • Drug or alcohol use unless under an approved rehabilitation program <p><u>Limitations:</u></p> <ul style="list-style-type: none"> • Maximum 6 Monthly Benefit payments for claims resulting from mental, nervous, psychological, emotional or behavioural conditions • Maximum 6 Monthly Benefit payments for claims resulting from neck or back disease or disorder • Maximum 6 Monthly Benefit payments if your Total Disability resulted from a Covered Critical Illness Condition for which that benefit is payable
<p>Critical Illness Insurance</p>	<p>The Insurer will not pay benefits if your claim results from:</p> <ul style="list-style-type: none"> • A Covered Condition if you don't survive for 30 days following the diagnosis • A Covered Condition relating to Cancer first diagnosed in the first 180 days of the coverage • A Pre-existing Covered Condition <ul style="list-style-type: none"> • occurring within the first 24 consecutive months of the coverage • Cancer, if you had any form of Cancer before you purchased the coverage, a subsequent recurrence of Cancer will not qualify, even if the location or type of Cancer is different • Heart Attack, if you had Coronary Artery Disease before you purchased the coverage • Coronary Artery Disease, if you had a Heart Attack before you purchased the coverage
<p>Involuntary Unemployment Insurance</p>	<p>The Insurer will not pay benefits if your claim results from:</p> <ul style="list-style-type: none"> • Pregnancy, abortion, miscarriage or childbirth or parental leave • Cosmetic or elective surgery • Drug or alcohol use • Sickness • Unemployment that occurs within the first 90 days of coverage • Voluntary unemployment • Retirement • Dismissal with cause • Your employer announcing its intention to lay off or ceasing operation before you purchased the coverage • Strike or labour dispute • The loss of your job if you are a Seasonal Employee, self-employed, or you are employed by a corporation with which you are not dealing at arm's length, for example you are related to your employer, or you are involved in making decisions in the corporation etc.

What is a “Pre-existing Condition”?

A Pre-existing Condition is a health condition that you have before your insurance coverage begins. If you have a medical condition(s) and you received Treatment or Advice during the 6-month period before your insurance begins, any Total Disability or death related to this condition that arises after you purchase the Policy will not be covered.

However, if you are free of Treatment or Advice for such medical condition(s) for any period of 6 consecutive months after your coverage begins, such medical condition(s) will no longer be considered a Pre-existing Condition; and will be covered under the Policy.

Pre-existing Condition for Life and Total Disability Insurance



What is a “Pre-existing Covered Condition”?

A Pre-existing Covered Condition is an exclusion; any Covered Condition that causes a Critical Illness if you received Treatment or Advice before your insurance begins would not be covered.

Pre-existing Covered Condition for Critical Illness Insurance



Filing a claim

(Section 9 in the Certificate of Insurance)

You or someone acting on your behalf should call customer service, toll-free at 1 888-561-1101 to obtain a claim form. A customer service representative will go through the procedures with you. You must return the completed claim forms and required documents within 90 days after the date of loss. While the Insurer is processing your claim, you are responsible for all scheduled loan payments.

You will receive a claim decision in writing within business 10 days once we have received all of the information required to evaluate your claim. When your claim is approved, you will receive a letter indicating the benefit paid to your creditor.

If your claim is denied, you will receive a letter indicating the reason for the denial; you can appeal the decision in writing. You will receive a response in writing within 30 days following receipt of your request to review.

Cancellation of Insurance

(Section 8 in the Certificate of Insurance)

If you change your mind, there is a Satisfaction Review Period - If you find the insurance to be unsatisfactory, you may cancel coverage within 30 days of purchase; any premium you have paid will be refunded. To do this, you must contact customer service, toll free at 1 888-561-1101 to obtain a cancellation request form.

After the Satisfaction Review Period - You may cancel coverage at any time by calling customer service to obtain a cancellation request form. The Insurer will issue a refund if (a) no benefit has been paid under the Certificate and (b) the refund amount is greater than \$5. If you provide proof that the loan was paid, the Insurer will issue the premium refund to you, otherwise, the Insurer will issue the refund to the creditor to credit to your account.

Refund amount is calculated using the following formula:

$$([(R \times (R+1)) / (T \times (T+1))] \times \text{Premium} \times 80\%) \text{ less cancellation fee } \$75.00 \text{ per Certificate}$$

Where R = number of remaining months left on the insurance coverage and
T = Term of Insurance in full months

Example:

Term of Insurance is 60 months T = 60
You decided to cancel the coverage after 10 months R = 50
Premium \$1,000
 $([(50 \times (50+1)) / (60 \times (60+1))] \times \$1,000 \times 80\%) \text{ less } \$75 \text{ cancellation fee} = \482.38

If the Insurer declined your application to enroll or the Insurer determined that you were not eligible for coverage when you purchase the coverage, the Insurer will refund the full amount of premium as if your insurance has never been in force. If the cost of the insurance is added to the financing amount and if you cancel the insurance, your monthly financing payments might not change. Instead, the refund could be used to shorten the financing period.

Misrepresentation or failure to disclose

Any misrepresentation, inaccurate representation or failure to disclose could lead to the Policy being cancelled *ab initio*, coverage being denied or benefits being refused or reduced. Should you have any questions, please contact the Distributor or the Insurer.

Complaint to the Insurer and complaint resolution process

To make a complaint and access the Insurer's policy on handling complaints, please go to:

<https://www.chubb.com/ca-en/complaint-resolution-process.aspx>