

Chubb's Accelerated Marine Cargo Claims Process

Accelerate the settlement of any marine cargo claim up to \$10,000

With Chubb's Accelerated Claims Process, claims can be settled within 24-48 hrs when the required documentation/information is presented.

How to accelerate your claim

Please provide ALL of the following documentation:



Completed Chubb [claim form](#)



Bill of lading/air waybill/consignment note



Copy of original purchase invoice for damaged/lost item



Repair/replacement quote for items valued over \$500



Photos/proof of damage

Please submit these documents to:
au.chubbmarine@chubb.com



Please note: It is part of your duty under the policy that you do not make or accept any settlement offers without first contacting Chubb.

For more information, please contact:

Wilson Salas

Marine, Fine Arts & Specie Claims Manager, Australia & New Zealand

Marine Surveyor - AMC

E wilson.salas@chubb.com



About Chubb's Cargo Protection

Chubb's history of tailoring and offering Marine insurance dates back to 1792 with the Insurance Company of North America, a predecessor company, insuring the ship 'America' and the cargo for mercantile firm Conyngham, Nesbitt & Co in Philadelphia. Chubb & Son was founded in 1882 as a Marine insurance company in New York.

We draw upon our experienced underwriters to create bespoke solutions for a wide variety of shipping needs. Our Cargo product is supported by an in-house risk management team of specialist surveyors and loss control advisers together with an experienced team of claims adjusters. Our areas of focus include annual, open and short term cargo insurance for domestic and international shipments, as well as complex, higher hazard, nonstandard and unusual cargo risk solutions

About Chubb in Australia

Chubb is the world's largest publicly traded property and casualty insurer. Chubb, via acquisitions by its predecessor companies, has been present in Australia for 100 years. Its operation in Australia (Chubb Insurance Australia Limited) provides specialised and customised coverages including Business Package, Marine, Property, Liability, Energy, Professional Indemnity, Directors & Officers, Financial Lines, Utilities as well as Accident & Health, to a broad client base, including many of the country's largest companies. Chubb also serves successful individuals with substantial assets to protect and individuals purchasing travel and personal accident insurance.

More information can be found at www.chubb.com/au.

Contact Us

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