

## Chubb's Response to Claims Arising from Accidents in 2020

All eyes were on COVID-19 since the World Health Organization declared it a pandemic on 11 March 2020. While the virus took centre stage in 2020, we need to keep other risks such as accidents and natural disasters on the radar as they are still endangering lives. Chubb continued to receive claims filed for accidental death, temporary and permanent disability, income replacement and personal injury in 2020. These coverages are typical benefits of personal accident insurance purchased by:



**1** An employer for their employees



**2** A shared economy platform for their partners

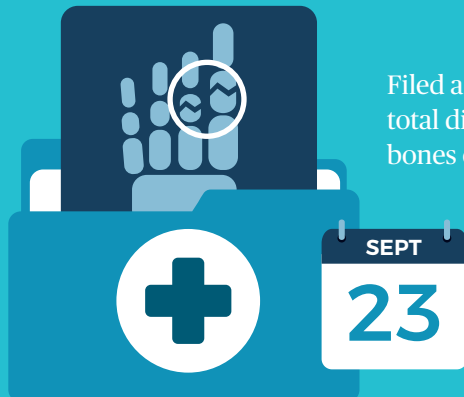


**3** Individuals for themselves and/or their families

Here are some claims paid out by Chubb for personal accident insurance in 2020.

### Australia - Case 1

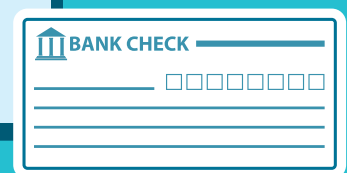
A delivery rider fractured his fingers while delivering food on his bicycle to a customer. He could not work for a month.



Filed a claim for temporary total disablement and fractured bones on 23 September 2020.



Chubb paid the claim promptly so that he could recover worry-free.

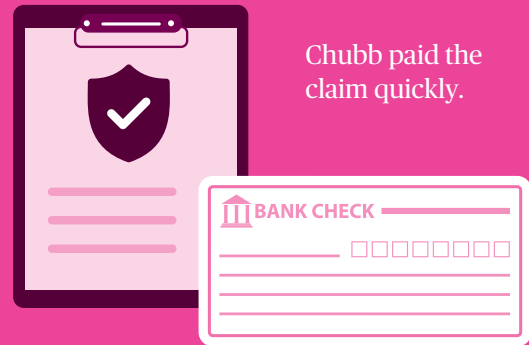


## Hong Kong SAR - Case 2

When some movement restrictions were removed, the insured returned to work. He suffered a fall on the way back to the office after lunch.



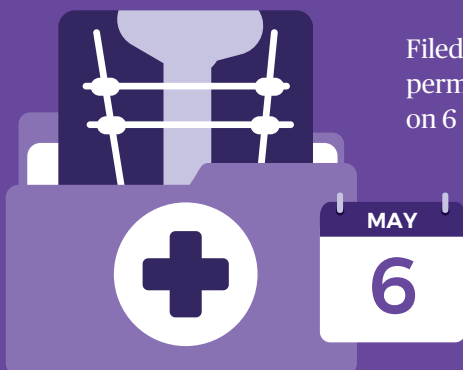
Filed a claim for personal injury on 5 July 2020.



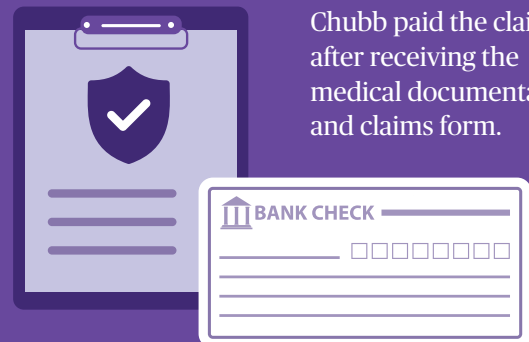
Chubb paid the claim quickly.

## Malaysia - Case 3

The insured sustained a severe leg injury after being hurt by a forklift at work.



Filed a claim for permanent disability on 6 May 2020.



Chubb paid the claim after receiving the medical documentation and claims form.

## Singapore - Case 4

The insured hurt her shoulder and an upper arm when she slipped and fell at home. She was given nine days of hospitalization leave.



Filed a claim for income replacement on 8 January 2020.



Chubb paid the claim promptly so that she can recover with peace of mind.



## Taiwan - Case 5

The insured was tragically killed in a road traffic accident while riding a motorbike.



The father of the insured filed a claim for accidental death on 11 June 2020.



Chubb paid the claim on time so that the deceased's family will have financial resources to live on.



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