

The following services are available to support Chubb's Personal Lines agents & brokers.
Please fill out and send to agencysupport@chubb.com

If you need assistance with this form, please contact Agency Support at 1-866-324-8222.

Please choose from the following services:

Personal Lines

- Masterpiece Policy Download
- Commission Download
- PLS Policy Download

Additional Solutions

- ORCA Download
- Claims Download

Producer Codes:

If you are enrolling in Policy Download, you'll find the download setup guides in My Resources (Chubb Agent Portal > My Resources > Systems and Training > Policy Admin System > Download)

Agency Name & Contact Information

Agency Name: _____

Agency Address _____

City: _____ State: _ _____ Zip Code: _____

Agency Contact Name and Phone#

Agency Technical Contact Name and Phone #

Agency Management System Information (Required)

Please provide your agency's IVANS "Y" account information
(If you do not have a 'Y' account, please contact your agency management system vendor).

IVANS "Y" Account Number: _____ Batch ID: _____

Machine Address: _____

1. Select your Agency Management System:

Vertafore Systems:

- Sagitta
- AMS 360
- AFW (4-digit participant code: ____ _)
- Other: _____

Applied Systems:

- EPIC
- TAM (Version # ____)
- Other: _____

Other Vendor Systems:
