

# Be Calm

Not sure what to do when an unfortunate accident happens? Here is a step-by-step guide to raise a motor insurance claim:

**01.**  
**Stay Calm**

Do not panic. Make sure everyone is safe and away from oncoming traffic.

**02.**  
**Gather Evidence**

Make a note of the place and time of the accident. Photos of the accident scene and damages to your vehicle will provide valuable information for your insurance claims.

**03.**  
**Call Chubb Motor Assist**

Call Chubb Motor Assist to arrange for an authorized tow truck to tow your car. This will save you time, money and give you peace of mind knowing that your car is being handled by professionals.

24 Hours Chubb Motor Assist  
📞 1300 880 128



**04.**  
**Lodge a Police Report**

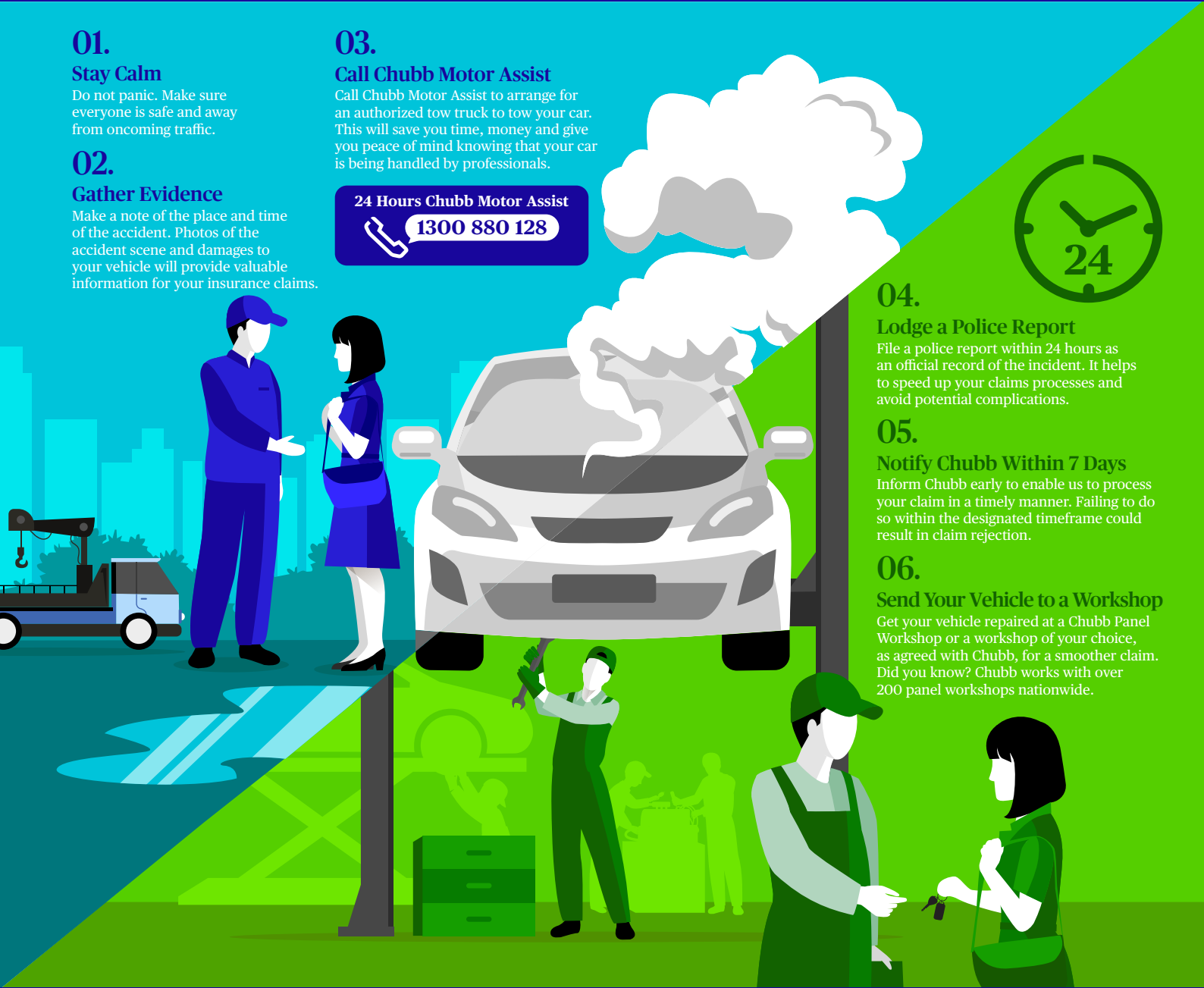
File a police report within 24 hours as an official record of the incident. It helps to speed up your claims processes and avoid potential complications.

**05.**  
**Notify Chubb Within 7 Days**

Inform Chubb early to enable us to process your claim in a timely manner. Failing to do so within the designated timeframe could result in claim rejection.

**06.**  
**Send Your Vehicle to a Workshop**

Get your vehicle repaired at a Chubb Panel Workshop or a workshop of your choice, as agreed with Chubb, for a smoother claim. Did you know? Chubb works with over 200 panel workshops nationwide.



Keep the points mentioned above in mind and you'll definitely have a hassle-free claims experience. That's how you maximize your insurance coverage.

\*Customers of MY Smart Car Insurance are required to send their car to Chubb's Panel Workshop only.

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