

CHUBB®

# Chubb Disclosure Index for SASB Reporting Topics



Topic	Metric	Chubb Application
<b>Transparent Information &amp; Fair Advice for Customers</b>	<ul style="list-style-type: none"> <li>• Total amount of monetary losses as a result of legal proceedings associated with marketing and communication of insurance product-related information to new and returning customers</li> <li>• Complaints-to-claims ratio</li> <li>• Customer retention rate</li> <li>• Description of approach to informing customers about products</li> </ul>	<ul style="list-style-type: none"> <li>• Please see Legal Proceedings section of our <a href="#">Form 10-K/Annual Report</a>. There are no material litigation or legal proceedings against Chubb companies relating to marketing or communication of insurance product related information.</li> <li>• The <a href="#">National Association of Insurance Commissioners (NAIC)</a> publishes complaint and customer service information and metrics obtained, in part, through the cooperation of insurers including Chubb.</li> <li>• Renewal retention discussed for individual business lines in <a href="#">Form 10-K/Annual Report</a>.</li> </ul>
<b>Incorporation of Environmental, Social, and Governance Factors in Investment Management</b>	<ul style="list-style-type: none"> <li>• Total invested assets, by industry and asset class</li> <li>• Description of approach to incorporation of environmental, social, and governance (ESG) factors in investment management processes and strategies</li> </ul>	<ul style="list-style-type: none"> <li>• Please see Chubb’s public <a href="#">Coal Policy</a>. Chubb was proud to be recognized as the first U.S. focused insurance company to adopt a policy of this type and scope.</li> <li>• Please see p.21 of our <a href="#">quarterly disclosed financial results supplement</a> for a breakdown of our fixed income portfolio by industry class.</li> <li>• Please see p. 9 and 12 -13 of our <a href="#">Environmental Report</a> for our views regarding the link between ESG and our role as a manager of invested assets.</li> </ul>
<b>Policies Designed to Incentivize Responsible Behavior</b>	<ul style="list-style-type: none"> <li>• Net premiums written related to energy efficiency and low carbon technology</li> <li>• Discussion of products and/or product features that incentivize health, safety, and/or environmentally responsible actions and/or behaviors</li> </ul>	<ul style="list-style-type: none"> <li>• Please see Chubb’s <a href="#">published views</a> on our social responsibility as underwriters of insurance.</li> <li>• Our program of encouraging and offering green, climate change mitigation and other ESG positive product offerings is discussed at length in our <a href="#">Environmental Report</a>.</li> </ul>
<b>Environmental Risk Exposure</b>	<ul style="list-style-type: none"> <li>• Probable Maximum Loss (PML) of insured products from weather-related natural catastrophes</li> <li>• Total amount of monetary losses attributable to insurance payouts from (1) modeled natural catastrophes and (2) non-modeled natural catastrophes, by type of event and geographic segment (net and gross of reinsurance)</li> <li>• Description of approach to incorporation of environmental risks into (1) the underwriting process for individual contracts and (2) the management of firm-level risks and capital adequacy</li> </ul>	<ul style="list-style-type: none"> <li>• For PML discussion, please see the Catastrophe Management section of our <a href="#">Form 10-K/Annual Report</a>.</li> <li>• Our publicly available financial statements and results provide extensive discussion of (i) our CAT losses in a period both attributable to realized catastrophes and as compared against our run-rate CAT modeling, and (ii) broken out losses for specific natural catastrophes. Please see any of our recent quarterly or annual financial reports, earnings press releases and supplements. Environmental risks and opportunities are also discussed in our <a href="#">Environmental Report</a>.</li> </ul>

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<b>Systemic Risk Management</b>	<ul style="list-style-type: none"> <li>Exposure to derivative instruments by category: (1) total potential exposure to noncentrally cleared derivatives, (2) total fair value of acceptable collateral posted with the Central Clearinghouse, and (3) total potential exposure to centrally cleared derivatives</li> <li>Total fair value of securities lending collateral assets</li> <li>Description of approach to managing capital and liquidity-related risks associated with systemic non-insurance activities</li> </ul>	<ul style="list-style-type: none"> <li>Please see the extensive disclosure in our <a href="#">Form 10-K/Annual Report</a> about our exposure to derivative instruments, including ITEM 7A. Quantitative and Qualitative Disclosures about Market Risk.</li> <li>Please see extensive public disclosure about our Securities Lending Program beginning on p. F-14 of our <a href="#">Form 10-K/Annual Report</a>.</li> <li>Liquidity and Capital Resources, Risk Factors and related section of our <a href="#">Form 10-K/Annual Report</a>.</li> </ul>
<b>Number of policies in force, by segment: (1) property and casualty, (2) life, (3) assumed reinsurance</b>		<ul style="list-style-type: none"> <li>Chubb Group does not disclose a raw number of policies in force. Among other reasons, our shareholders and other stakeholders have not to our knowledge expressed that this metric is of interest or useful in understanding our business or financial condition.</li> </ul>