

How to tell if you've been (or are about to be) hacked

Sometimes it's obvious that you've become a victim of a cybercrime. If you can't get on your network or your computer, you likely have a virus or you've been hacked. If your business receives an email from someone threatening to expose your personal information unless you pay a ransom, you're a victim of ransomware. However, not all cybercrimes are that obvious.

If you've been hacked, the sooner you find out and put a stop to the problem, the better off you'll be. To help you see potential signs, we've provided common ways to spot a scam or hack.



Your identity may have been stolen if:

- You see unusual activity in your bank account or credit card – like an unfamiliar charge, withdrawal, purchase, or even deposit
- Your bank or credit card statements stop showing up – either by mail or email
- You have good credit, but you've had an application for credit denied
- Statements show up for a credit card you didn't open
- A new credit card that you didn't apply for shows up in the mail



Your social media may have been hacked if:

- You can't log in to your account
- There are updates that you didn't post
- You have outgoing messages that you didn't send or create



You may be looking at a phishing email if it includes:

- Request for something unexpected, like a friend who needs money because they are "stranded" in a foreign country
- Urgency! Pressuring you to act quickly (without thinking it through)
- · Poor grammar or misspellings
- Unrealistic threats or offers that are too good to be true
- Request for personal information
- A mismatched URL or misleading domain name

Want to learn more?

Contact your agent or broker for ideas on how to protect the online you whether you're at home or at work by preventing identity theft, phishing scams, and other cybercrimes before they happen. And find out what you can do if you're a victim of a cybercrime.

www.chubb.com/online-you-protected

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