

Personalized and practical guidance – our concierge is another way Chubb supports your unique insurance needs Our highly-trained in-house Risk Solutions Concierge works closely with your other insurance specialists — including your Chubb Risk Consultant and your Chubb claims professional — along with your agent or broker to identify your distinctive risks and develop strategies to help prevent potential losses and damages.

Whether you're instituting preventative measures, like water leak detection systems, or you require local vendor referrals, the Risk Solutions Concierge can help simplify your decision-making process and eliminate guesswork by offering solutions-driven assistance to efficiently meet your needs.

How our Risk Solutions Concierge works

Available to all new and existing clients, we offer comprehensive solutions, including:



Customized, one-on-one reviews of your Chubb Home Assessment to give you a better understanding of any requirements and/or recommendations that the report may include.



Personalized guidance to navigate loss prevention options, including water leak detection systems, gas shut-off devices, and home security solutions.



Proactive outreach and close collaboration with your insurance agent or broker to satisfy your needs and to communicate follow-ups on your behalf.



Recommendations to protect your valuable collections — such as security requirements, preservation options, or collections management.



Referrals to vetted vendors that provide product and service solutions.



Information, reminders, and discount offers for activities such as seasonal or regular home system and device inspections and maintenance.

Need answers, advice, or referrals? We're here to help.

Our Risk Solutions Concierge can assist you in making informed decisions to help protect your assets.



Get in touch:

Email prsrisksolutions@chubb.com Call 833.324.9805 (8am - 6pm ET)