

Keeping you and your personal information safe

Chubb offers industry-leading service for auto clients

At Chubb, we are always looking for ways to do more for our clients. That's why we are the first insurer to automatically remove all personally identifiable information from auto policyholder's vehicles that are totaled. This service, provided at no additional cost, can help keep your identity safe and your personal information secure.

True story

Why personal information should be removed from totaled vehicles

When Joe's Tesla was totaled, the car was sold for salvage. Totaled cars can end up anywhere. Needless to say, Joe was surprised when he was contacted by a buyer in the country of Jordan, who had gotten Joe's information from his vehicle and wanted to know if Joe could send the second key fob.

Imagine what else someone could do with your personal information.



Chubb's service takes care of it for you at no additional cost

Each time a vehicle is totaled, Chubb will automatically remove any personal information from it, including:



Garage door opener programming

Phone contacts and history

Home and other addresses in a GPS



Let us raise your expectations

Learn how we do more for our clients at chubb.com/auto

Chubb. Insured.SM

Chubb will make every effort to remove personally identifiable information (PII) from totaled vehicles if retained as part of the loss settlement. In certain circumstances, such as if the vehicle is unable to be powered or entered, removal of PII will not be possible.

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