CHUBB®

Claims Stories

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In our rapidly evolving world, valuable article collections have become more than just possessions. Whether you have dedicated years to curating rare books, impressive art-work, or one-of-a-kind memorabilia, acquiring comprehensive insurance coverage is an absolute must for any collector. By taking proactive measures to help mitigate risks, you will allow yourself peace of mind to cherish your prized collections. The scenarios below serve as real-life examples that illustrate the necessity of protecting your articles.



Recovering a stolen wine collection

When our client visited their wine storage facility, they were stunned to find someone had tampered with the lock and had made off with a portion of our client's precious wine collection. This devastating discovery left our client in a state of distress.

Fortunately, the client had comprehensive coverage for their collection, both for blanket coverage and scheduled bottles. The client's meticulously maintained inventory list proved valuable during the claim adjustment process, and Chubb collaborated with a trusted wine vendor to accurately determine the value of each unique wine. The client expressed satisfaction with our thorough, comprehensive appraisal and how smoothly the process was handled.

Chubb claim payment: $900K

Expert guidance saves clients' artwork

One summer evening, our clients were hanging out in their backyard when they heard a loud crash in their home. They quickly rushed inside to investigate the source of the loud noise and discovered their beloved artwork – proudly displayed over their fireplace for several decades – had fallen from the wall.

The client had a strong desire to restore the piece, however, the artist was no longer alive. Chubb utilized an expert art vendor who facilitated the secure transfer of the artwork from the client to a conservator, ensuring careful handling and supervision. Our adjuster's extensive knowledge of resources and coordination led the piece to be successfully restored. The outcome reassured the client that they made the right choice choosing Chubb as their insurer.

Chubb claim payment: $190K

For more examples demonstrating the value of Chubb's claims difference, visit:

www.chubb.com/agentmarketing

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