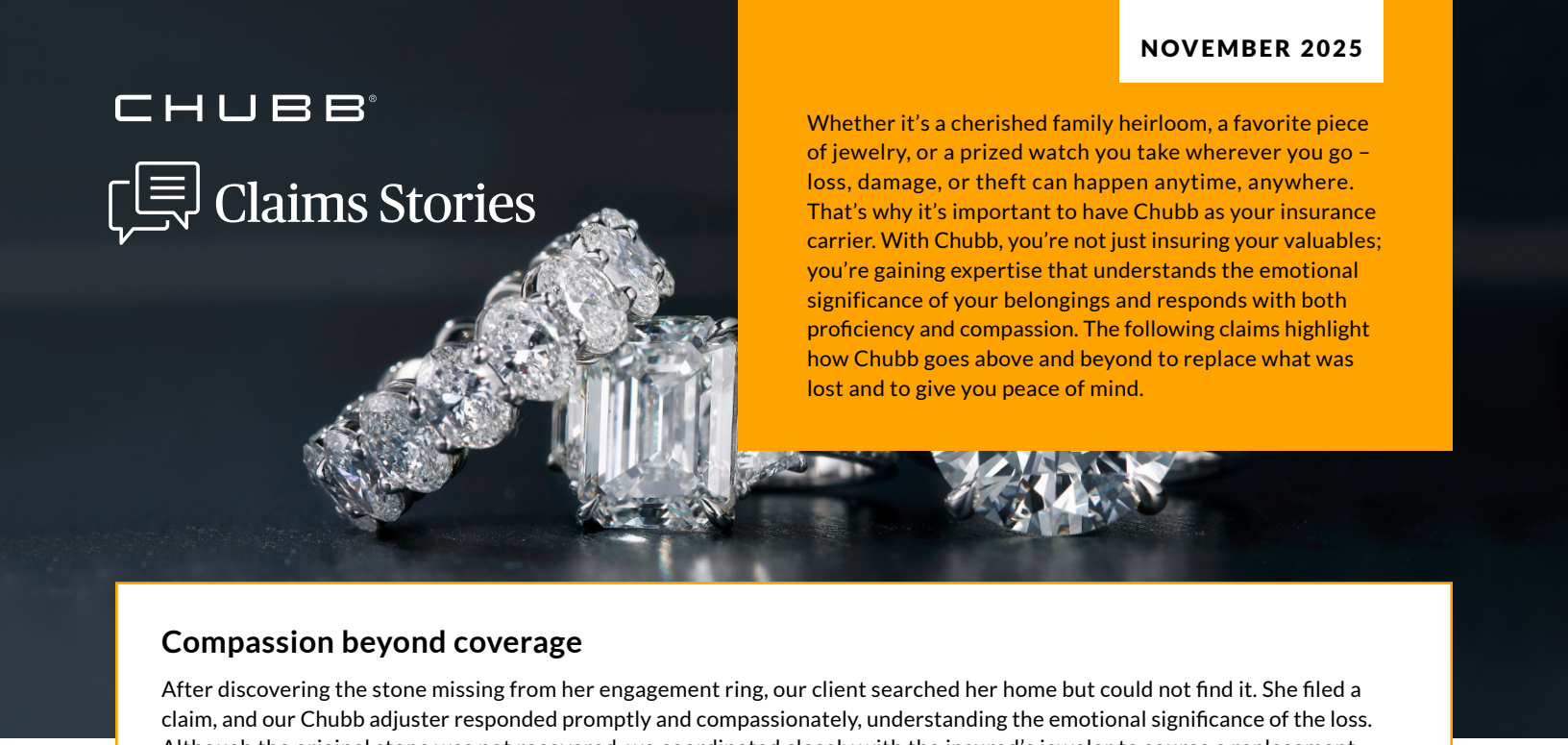
CHUBB®

Claims Stories

NOVEMBER 2025



Whether it's a cherished family heirloom, a favorite piece of jewelry, or a prized watch you take wherever you go – loss, damage, or theft can happen anytime, anywhere. That's why it's important to have Chubb as your insurance carrier. With Chubb, you're not just insuring your valuables; you're gaining expertise that understands the emotional significance of your belongings and responds with both proficiency and compassion. The following claims highlight how Chubb goes above and beyond to replace what was lost and to give you peace of mind.

Compassion beyond coverage

After discovering the stone missing from her engagement ring, our client searched her home but could not find it. She filed a claim, and our Chubb adjuster responded promptly and compassionately, understanding the emotional significance of the loss. Although the original stone was not recovered, we coordinated closely with the insured's jeweler to source a replacement that matched the original in both quality and character. We ensured the restoration process was seamless and kept our client informed every step of the way. By combining expert service with personal care, we helped restore both our client's ring and her sense of comfort during a difficult moment.

Chubb claim payment: $25K

First class care, every step of the way

Our client searched every corner of her home, car, and garage after discovering an earring was missing, retracing her step in hopes of finding it. Unsure about whether to file a claim, she reached out to her insurance agent who took the time to walk her through her options and ease her concerns.

When our client reported the claim, Chubb acted promptly, reimbursing her for the full value of the pair. Throughout the process, we kept our client informed and made sure she felt supported. Grateful for the attentive and thoughtful service, she described Chubb as a "first class company" and shared her appreciation for the attentiveness and professionalism she received every step of the way.

Chubb claim payment: $55K

Seamless service overseas

During an overseas vacation, our clients returned to their rental to find the room ransacked and a precious watch missing. Feeling unsettled, especially in a foreign country, they reported the theft to local authorities and reached out to Chubb for support. Our team responded immediately, guiding them through the claims process with empathy.

The clients had comprehensive coverage, and we arranged for a full replacement of the stolen watch and settled the claim within just one week. Throughout the experience, our claims representative provided attentive, personalized support, making a stressful situation much easier. The client described the process as "easy and smooth" and appreciated the genuine care and Chubb expertise.

Chubb claim payment: $10K

For more examples demonstrating the value of Chubb's claims difference, visit:

www.chubb.com/agentmarketing

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