

Travel 365: Broker Setup Guide

At Chubb, we're committed to being the **Reliable & Responsive** travel insurance provider that you can count on. We share your dedication to delivering excellent service and memorable experiences to your clients, and you can trust Chubb to act as an extension of your business when supporting your clients' needs. Check out our resources below to learn more about partnering with Chubb to offer Travel 365.

Consumer Marketing Materials

- [Travel 365 Consumer Brochure](#)
- [Travel 365 Product Capabilities](#)
- [Are You Prepared for the "What Ifs"?](#)

Broker Reference Materials

- [Travel 365 State Availability](#)



Getting Started

Please note that agencies interested in receiving access to offer Travel 365 will need:

- To have a Major Lines Accident & Health or Property & Casualty license appointed in most states. (Our team will work with you to validate licensing during onboarding.)
- To complete required onboarding documentation, including our Travel Insurance Producer Agreement, Enrollment Form, and Payment Processing Form for our automated commission process.

To request access to offer Travel 365:

1. Email UStavelProducers@chubb.com with the subject line **Travel 365 Setup**. Please include a) agency name, b) Chubb producer number, and c) contact name and email address of the individual responsible for the coordination/completion of our DocuSign onboarding package.
2. The contact indicated above will receive our onboarding package. If necessary, this contact can forward the DocuSign package along to additional team members to provide required information.
3. Upon receipt of the completed onboarding package, our Leisure Travel Team will complete your agency onboarding. This process takes approximately 10 business days.
4. Authorized agents will receive an email to establish their system password from donotreply@email.chubbtravelins.com. Authorized agents will also receive a **Chubb Travel 365: Helpful Information** email providing links to consumer marketing and broker reference materials. (**Note:** Donotreply@email.chubbtravelins.com is not a monitored email inbox. If you need support or have questions during this stage of the process, email UStavelProducers@chubb.com.)

Questions about our Travel 365 onboarding process? Contact your Chubb representative for support.

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