Risk Engineering Exchange
and Resource Center

One convenient location for commercial customers to access all of their Chubb risk engineering information via two online applications.

- Risk Engineering Exchange: Review recommendations and service documentation to help manage exposures and reduce downtime.
- Resource Center: Read up on risk management best practices and technical resources to help mitigate and minimize your company’s risk.

These applications are available on desktop, laptop, tablet, or smartphone—any time of the day or night!*  

**Risk Engineering Exchange**

The Exchange provides direct communication between you and Chubb. The application is organized into three sections: the dashboard, recommendations, and documentation.

The **Dashboard** summarizes recommendations and provides quick links to easily navigate to supporting functions. From this home screen, you’ll be able to:

- View top 5 recommendations.
- Identify trends among your locations to spot potential trouble areas.
- Report a fire protection system impairment.
- Request a boiler inspection.
- Ask a technical question with a direct line to a Chubb risk engineering expert.

The **Recommendations** section displays all open and closed recommendations. To hone in on key issues, you can easily filter or search recommendations by location, category, coverage, or keyword. You can respond to open recommendations, including the ability to upload attachments and supporting documentation.
The **Documentation** section contains all of your customized Chubb risk engineering information, including:

- All correspondence from your risk engineers
- Service Plans
- Service Reports
- Loss Control Visit Summaries
- Stewardship Reports

**Resource Center**

Whether you are looking for a high-level summary or a deep dive into a topic, you will find what you need in the Resource Center. This vast library of risk management information contains technical information, best practices, checklists, videos, training materials, and more from some of the best minds in the industry.

The resources are organized into six commercial categories:

- Worker Safety
- Property Protection
- Business Continuity
- Cyber Security
- Liability
- Fleet Safety

You can also filter by industry and resource type to quickly locate the guidance that is pertinent to you. There are shortcuts and advanced search capabilities, too.

**User Access Manager**

Access to the Risk Engineering Exchange and Resource Center is managed by Chubb or a system administrator assigned within your organization. Chubb or your administrator can update user profiles, manage user application access, make users active or inactive, and regenerate temporary passwords.

**Agents & Brokers**

Currently, agents and brokers do not have the ability to access, view or use the Risk Engineering Exchange. However, the Resource Center is available to agents and brokers via the @chubb platform.

**Connect With Us**

For more information about how we can help guide your risk management program, contact your local Chubb risk engineer or visit us at www.chubb.com/engineering.

* Subject to downtime for system maintenance.

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