

The Chubb Mobile Estimate App

Powered by Screenshot®

CHUBB®



The Chubb Mobile Estimate app, powered by Screenshot®, provides you with a fast and convenient option for estimating auto damage following an accident covered by a Chubb insurance policy. Using photos taken and submitted via the application, we are able to quickly generate your estimate within a few hours and settle over 50% of claims in the same day.

How it works

1. Download App via Text Message to Your Phone

On applicable claims covered by a Chubb insurance policy, your Chubb claim examiner will inquire if you have a smartphone and would like to obtain an estimate using the Chubb Mobile Estimate application. If you choose this option, a link to download the mobile app will be sent to you via text message.

2. Enter Information

To begin the process, launch the app and enter your phone number, email address, and your car's VIN.

3. Take Photos of Damage

You will be guided through taking and submitting photos of your vehicle, including a wide-angle image of the damage and a minimum of 4 additional photos.

4. Get an Estimate

Estimates are prepared by Screenshot appraisers according to Chubb guidelines and are typically ready within three hours of the request being submitted. You will be notified that the estimate is ready by text message.

5. Receive a Settlement

You can choose to receive a check for the estimate amount or take your car to a repair shop. While you always have the right to choose your own repair shop, the application will also allow you to view and access Chubb's Masterpiece Auto Preference shops.

Use of the Chubb Mobile Estimate application is optional, and for tech-savvy customers it provides an efficient user-friendly solution that shortens the life of a claim.

According to several criteria, your Chubb Claim Examiner will determine if your claim qualifies. Chubb Mobile Estimate is available for both personal and commercial auto claims which meet all criteria.

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