

Chubb's Claims Commitment to the Management and Professional Liability Sector

Chubb Insurance Company of Canada's Commitment

At Chubb, we strive to create a partnership with our Insureds. Once a claim is made, we want our Insureds to know what to expect: service by knowledgeable and experienced professionals who operate with the highest level of integrity to achieve the right resolution on every claim.

- Our Canadian based Management and Professional Liability claim professionals have in excess of six decades of cumulative legal and claims handling experience, with proven expertise in handling directors & officers, employment, pension, not for profit, media, financial institution and other errors & omissions claims on both a primary and excess basis. Our commitment to on-going education and training ensures that our claim professionals remain proficient in these fields.
- We have the largest bilingual claims team in Canada dedicated to handling Management Liability claims. As primary insurer, we have partnered with our Insureds to resolve many of the largest and highest profile professional liability, pension and securities actions in Canada.
- We are committed to the timely investigation of claims and the prompt explanation of coverage. We maintain a high level of communication with all key players, including our Insureds, brokers and defense counsel. Our Canadian presence allows us to work closely with Chubb's underwriting team to meet brokers and Insureds to explain the Chubb claim philosophy and to hear customer concerns.
- Our relationships with top tier lawyers and law firms throughout Canada ensure that our Insureds have access to respected and capable counsel to represent them at reasonable rates.
- Chubb's global network of claim offices and claim professionals ensures that our Insureds benefit from the local expertise of our colleagues and a consistent claim approach, no matter where in the world their operations are situated. Our global network allows us to seek assistance from Chubb claim examiners in many jurisdictions to advise on local legal and procedural issues and to provide access to local top tier attorneys.

As each claim is resolved, we take pride in knowing that the claim was handled with promptness, fairness, empathy, integrity and expertise.



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To learn more about Chubb's Claim Commitment to the Management and Professional Liability Sector, please contact the following specialists:

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www.chubbinsurance.com

Chubb Insurance Company of Canada

For promotional purposes, Chubb refers to member insurers of the Chubb Group of Insurance Companies, which includes: Federal Insurance Company - Vigilant Insurance Company - Great Northern Insurance Company - Pacific Indemnity Company - Northwestern Pacific Indemnity Company - Texas Pacific Indemnity Company - Chubb Lloyds Insurance Company of Texas - Chubb Custom Insurance Company - Chubb Indemnity Insurance Company - Chubb Insurance Company of New Jersey - Chubb National Insurance Company - Executive Risk Indemnity Inc. - Executive Risk Specialty Insurance Company - Chubb Insurance Company of Australia, Limited - Chubb Insurance Company of Canada - Chubb Insurance Company of Europe, S.A. - Chubb do Brasil Companhia de Seguros - Chubb de Colombia Compañía de Seguros, S.A. - Chubb de Chile Compañía de Seguros Generales, S.A. - Chubb de Mexico, Compañía Afianzadora, S.A. de C.V. - Chubb de Mexico, Compañía de Seguros, S.A. de C.V. - Chubb Argentina de Seguros, S.A. - Chubb Insurance Company (Thailand) Ltd. - PT Asuransi Chubb Indonesia. Not all insurers do business in all jurisdictions. In addition, not all coverages are available in all jurisdictions.

This literature is descriptive only. Whether or not to what extent a particular loss is covered depends on the facts and circumstances of the loss and the terms and conditions of the policy as issued. Claims examples are based on actual cases, composites of actual cases, or hypothetical situations. Actual coverage is subject to the language of the policies as issued.

