

Chubb's Claims Commitment To The Energy Sector



Chubb Insurance Company of Canada Commitment

- We devote significant resources to the energy and resource sector to ensure that we are capable of handling losses of all levels of complexity, sophistication and severity.
- Our commitment to ongoing and continuous education and training of our staff ensures that we understand and are consistently up-to-date on innovations in techniques relevant to well recovery and control and pollution containment and remediation and are able to respond to changes in the operations of your customers.
- Our resources are strategically situated throughout Canada and globally to ensure that we are able to respond to the domestic and international claims handling needs of your customers.
- We have a network of claims specialists, including Charles Taylor Adjusting, that supplement our staff and allow us to respond in a comprehensive way to catastrophic losses, losses requiring multiple claims disciplines, and multiple claims events in a seamless and uninterrupted manner.
- Our knowledge of industry procedures, relationships, contracts and agreements, and legal obligations relevant to parties involved in oil and gas operations allows us to efficiently control and manage claims and litigation to the benefit of your customers.
- We have a vast amount of experience in handling first and third party losses specific to the energy and resource sector, including well blow out and pipeline ruptures.
- The lawyers that we retain to manage legal actions against your client are reviewed to ensure that they have specific experience in the energy and resource sector and are committed to working in a manner consistent with our claims handling values and standards.

For additional information about Claims Services, contact the following specialists:

John Daley B.A., FCIP

Casualty Claims Manager

Phone: (416) 359-3219

Toll free: 1 (800) 532-4822,
ext. 3219

Derek Kea BSc., CIP, CRM

Claims Specialist

Phone: (416) 359-3155

Toll free: 1 (800) 532-4822,
ext. 3155



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Reporting a Loss

You may report a loss or submit a claim by contacting your insurance broker or by contacting us directly:

Canada Wide 24 Hour Claim Service	(800) 532-4822
Windshield Claims	(866) 682-4822
Fax	(800) 511-8282
Email	canadian-claim-reports@chubb.com

In Quebec, you can also use the following:

Phone	(833) 369-2537
Fax	(888) 315-2357

Any additional information about Claims Services can also be obtained by contacting us at one of our regional offices:

Branch Offices

Toronto

Phone: (416) 863-0550
Fax: (416) 863-5010

Montréal

Phone: (514) 938-4000
Fax: (514) 938-2288

Calgary

Phone: (403) 261-3881
Fax: (403) 269-2907

Vancouver

Phone: (604) 685-2113
Fax: (604) 685-3811



www.chubbinsurance.com

CHUBB
INSURANCE

Chubb Insurance Company of Canada

For promotional purposes, Chubb refers to member insurers of the Chubb Group of Insurance Companies: Federal Insurance Company, Vigilant Insurance Company, Great Northern Insurance Company, Pacific Indemnity Company, Northwestern Pacific Indemnity Company, Texas Pacific Indemnity Company, Executive Risk Indemnity Inc., Executive Risk Specialty Insurance Company, Quadrant Indemnity Company, Chubb Custom Insurance Company, Chubb Indemnity Insurance Company, Chubb Insurance Company of New Jersey, Chubb National Insurance Company, Chubb Atlantic Indemnity, Ltd., Chubb Insurance Company of Australia, Limited, Chubb Insurance Company of Canada, Chubb Insurance Company of Europe S.A., Chubb Argentina de Seguros, S.A., Chubb do Brasil Companhia de Seguros, Chubb de Colombia Compania de Seguros S.A., Chubb de Chile Compania de Seguros Generales S.A., Chubb de Mexico, Compania Afianzadora, S.A. de S.V., Chubb de Mexico, Compania de Seguros, S.A. de S.V., Chubb de Venezuela Compania de Seguros C.A., PT Asuransi Chubb Indonesia. Not all insurers do business in all jurisdictions.

This literature is descriptive only. Whether or not or to what extent a particular loss is covered depends on the facts and circumstances of the loss and the terms and conditions of the policy as issued. Claims examples are based on actual cases, composites of actual cases, or hypothetical situations. Actual coverage is subject to the language of the policies as issued.

