

# Chubb's Financial Strength Creates Certainty



*Are your customers willing to assume more risk than their insurance carrier?*

*In today's turbulent business environment, it's more important than ever to evaluate an insurance company before you place your business.*

## **What qualities should you and your customers look for in an insurance carrier?**

- Financial strength
- Superior claim performance
- Knowledge of what it takes to protect your assets
- Global network of people, products and services

## **Chubb comes out on top**

At Chubb, our financial stability means your customers can rest assured we will be able to respond to claims today and in the future. It also means we can provide important services such as loss control and home appraisal. As proof of our strength, we earn consistently high ratings for financial stability from A.M. Best and for financial strength from Standard & Poor's and Moody's.

To find out, visit these websites:

[www.ambest.com](http://www.ambest.com)

[www.moody.com](http://www.moody.com)

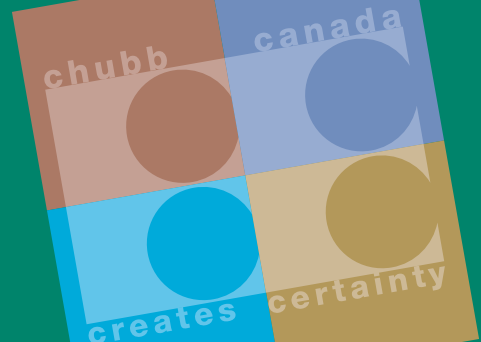
[www.standardandpoors.com](http://www.standardandpoors.com)

At Chubb, we pride ourselves on our reputation for delivering outstanding claim service. We contact our customers within 24 hours of when the loss is reported, and we make every attempt to send an adjuster to inspect property damage within 48 hours.

Our 2000 claim service professionals uphold a philosophy of honesty, integrity and fairness. Our scorecard proves it. Through a formal written survey, we ask our customers to tell us about their Chubb claim experience. Time after time, our results are outstanding. Over 95% of our customers surveyed rate Chubb's claim service "superior".



# Chubb's Financial Strength Creates Certainty



At Chubb, our underwriters, loss control professionals and home appraisers are experts. This has allowed us to create innovative products that respond to issues your customers face today and offer a variety of unique services. For example, our loss control experts provide risk management advice and qualitative risk assessment services. Such services include thermographic scanning of equipment and product safety reviews. As for our home appraisers, their knowledge of current construction costs and familiarity with difficult-to-replace architectural features, for example, are essential in calculating building replacement costs and restoring homes to original condition.

At Chubb, our network of owned operations in 28 countries complemented by strong relationships with affiliate companies and correspondent brokers provides you with a clear advantage for your customers.

Chubb has maintained the hard-won esteem of policyholders and brokers as a stable and consistent insurer you can depend on year after year. Our solid balance sheet; high industry ratings; and emphasis on prompt and fair claim settlement, expert home appraisal and loss prevention demonstrates our commitment to live up to our responsibility to you and your customers.

For additional information about Chubb, contact us at one of our regional offices:

## Branch Offices

### Toronto

Phone: (416) 863-0550

Fax: (416) 863-5010

### Montréal

Phone: (514) 938-4000

Fax: (514) 938-2288

### Calgary

Phone: (403) 261-3881

Fax: (403) 269-2907

### Vancouver

Phone: (604) 685-2113

Fax: (604) 685-3811



[www.chubbinsurance.com](http://www.chubbinsurance.com)

**CHUBB**  
INSURANCE **Chubb Insurance Company of Canada**

For promotional purposes, Chubb refers to member insurers of the Chubb Group of Insurance Companies: Federal Insurance Company, Vigilant Insurance Company, Great Northern Insurance Company, Pacific Indemnity Company, Northwestern Pacific Indemnity Company, Texas Pacific Indemnity Company, Executive Risk Indemnity Inc., Executive Risk Specialty Insurance Company, Quadrant Indemnity Company, Chubb Custom Insurance Company, Chubb Indemnity Insurance Company, Chubb Insurance Company of New Jersey, Chubb National Insurance Company, Chubb Atlantic Indemnity, Ltd., Chubb Insurance Company of Australia, Limited, Chubb Insurance Company of Canada, Chubb Insurance Company of Europe S.A., Chubb Argentina de Seguros, S.A., Chubb do Brasil Companhia de Seguros, Chubb de Colombia Compania de Seguros S.A., Chubb de Chile Compania de Seguros Generales S.A., Chubb de Mexico, Compania Afianzadora, S.A. de S.V., Chubb de Mexico, Compania de Seguros, S.A. de S.V., Chubb de Venezuela Compania de Seguros C.A., PT Asuransi Chubb Indonesia. Not all insurers do business in all jurisdictions.

This literature is descriptive only. Whether or not to what extent a particular loss is covered depends on the facts and circumstances of the loss and the terms and conditions of the policy as issued. Claims examples are based on actual cases, composites of actual cases, or hypothetical situations. Actual coverage is subject to the language of the policies as issued.

