



# *Loss History Analyzer*

**CLAIM AND LOSS  
ANALYSIS MADE EASY**





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## Claim and loss analysis made easy

**Sort...Browse...Edit...Analyze...**

**Graph...Report...Export...**

Software developers can promise you the world.

Computer consultants can build you a system as big as a mountain. But you don't want a complex world or a mountain of information. You want to cut to the quick...You want to focus on important issues...You want useful analysis...

## You want Loss History Analyzer

Simple to use and versatile, Loss History Analyzer converts your company's voluminous loss data into professional reports, graphs and analysis. Using Microsoft Windows®-based Loss History Analyzer, you can:

- Adjust report criteria to focus only on the claims you want to see
- Navigate numerous analytical pathways to identify claim trends
- Assess the impact of insurance program changes by comparing policy periods
- Look at the big picture by reviewing losses across multiple lines of business
- Yield dozens of reports and graphs quickly and efficiently
- Zero in on loss details for specific claims, policies or lines of business

- Export the results of your analysis to Microsoft® Excel®
- Review losses by location in reports consistent with your corporate structure

By uncovering meaningful trends and relationships among your loss data, Loss History Analyzer helps develop solutions for your risk management problems. Anticipate expenses...determine budgets...pinpoint exposures...identify safety issues...set strategic direction...help prevent fraud—whatever your risk management goal, Loss History Analyzer can help.

### Take advantage of the versatility

The incredible versatility of Loss History Analyzer will help you develop analyses that cater to your needs. What kind of versatility does Loss History Analyzer offer?

#### **EXPORT TO EXCEL®**

If it's flexibility that you are looking for, look no further. Use the versatile selection criteria of Loss History Analyzer to develop the focused analysis you need and export the results to Microsoft® Excel®. This feature allows you to utilize Excel®'s power to further customize your analysis to meet your ad hoc reporting needs.

**FLEXIBLE FINANCIAL OVERVIEW** Look at the financial information across multiple lines of business using the Account Level Financial Overview. Drill down to look at individual lines of business. Further drill down to look at their component parts— e.g., thefts within comprehensive coverage or liability losses on an auto policy. Or, narrow the overview to look at an individual location. All of these approaches can be taken with Loss History Analyzer.

**LINE OF BUSINESS** Generate unique analyses for the following lines of business:

- Boiler & Machinery
- Commercial Auto
- General Liability
- Inland Marine
- Ocean Cargo
- Package
- Property
- Workers Compensation

**CUSTOMIZING CRITERIA** Extensive criteria selections help make Loss History Analyzer both simple and flexible. Select and analyze only the claims that you want to see, by selecting one or more of these options:

- Accident state or province
- Claim descriptors (unique to each line of business)
- Claim type

- Claim status
- Date ranges
- Financial ranges
- Level of analysis - overview, claim, claimant
- Line of business, coverage components
- Locations
- Policy(ies)
- Settling office
- And many more .....

**CLAIM DETAILS** Focus on individual or similar claims and learn details such as the total amount paid, reserved or incurred. You may further break down your claim financials to see medical or indemnity amounts or whether the claim is in suit. Descriptive claim details might include where a ship was heading at the time of cargo damage, or the driver's name in an auto accident.

**SOURCE** You can change the source. In cases where the basic  
**SYSTEM** structure of your company is undergoing changes  
**UPDATE** (e.g., - mergers and acquisitions), Loss History Analyzer provides the capability to edit certain fields in your loss information files. Changes made to these files can be exported and sent to Chubb for a permanent update to our source systems.

## Create professional reports and graphs

Today's business world demands clear, concise results. Loss History Analyzer provides these results in dozens of professional reports and graphs.

**DOZENS OF REPORTS** Each line of business offers a wide selection of reports customized to the specific needs of that line of business. But, don't let the professional format of these reports belie their flexibility.

**Select** among flexible criteria to generate reports with the focus you want.

**Sort** on simple criteria like claimant's name or reported date, or by vital financial information like total paid, total reserves or total incurred.

**Group** your losses to create useful information for each of your locations. This type of analysis also can be created for individual policies or for various divisions, cost centers, departments or regions within your company.

**GRAPHS** Professionally designed graphs are available for each line of business. These graphs allow you to present important information in an easy-to-understand format that complements your analysis.

## Analyze by location

Activate your account for multilocation service and you can use Loss History Analyzer's special functionality to create analysis, reports and graphs that mirror your corporate structure. "Location" features appear throughout Loss History Analyzer, and using these options effectively can enhance Loss History Analyzer's power exponentially. Whether your needs are simple or sophisticated, Loss History Analyzer offers many "Location" features, including:

- Account overview by location
- "Location" selection for almost any analysis, report or graph
- Grouping, sorting and specialized reports and graphs by location to create comparisons
- Claim counts, summaries or details grouped by location
- "Page break" feature to create a series of reports to share with each location
- Import feature allows you to load your own list of locations
- Save and share your "location" tier structure with colleagues.

## Unparalleled support and service

The power of Loss History Analyzer is not found solely in the software. The experience of our risk management information system professionals is at your service, too. Our RMIS network is comprised of branch and home office staff ready to help you use

Loss History Analyzer's flexibility and power to meet your changing and growing needs. Just give us a call at 1-800-715-RISK, Monday through Friday, 8:30 AM-5:00 PM (Eastern time). Or e-mail us at [rmi-support@chubb.com](mailto:rmi-support@chubb.com).

## **Internet Access**

Data updates are obtained from Chubb's extranet site, [@chubb](#). Secure access to the site is by individual user IDs and passwords.

In addition, the installation program for Loss History Analyzer and the complete operating Reference Guide are on [@chubb](#) to download.

Everything that you need to get started and keep your information current is on the Web - when you need it.

## **Visit our web site**

To view sample reports or to learn about our complete RMIS Suite of Products, visit the Chubb Web site at <http://www.chubb.com/businesses/rmis>

## **Take the next step**

Excited about Loss History Analyzer? Talk to your Chubb agent or broker to learn if Loss History Analyzer is right for you and your company's risk management program.

## Technical Information

**LOSS** Loss information is provided in monthly updates.

**INFORMATION** Files generally contain five full policy years of data along with the current year. Special requests can be made to our RMIS team for files containing 10 years of data or files that include report-only claims.

**SYSTEM REQUIREMENTS** Loss History Analyzer runs under a Microsoft Windows® environment. You will need the following hardware and software to run this program:

- An IBM or compatible Pentium™ computer (300 MHz minimum)
- Microsoft Windows® 95, 98, 2000, XP or NT
- 24 MB RAM minimum
- 25 MB free hard disk space (Additional space is required, based on the size of the data file(s) you are using.)
- Microsoft Excel 97® or higher (Recommended to use the export data functionality.)
- For Internet Access \*
  - A minimum internet connection of 56 kps (Broadband recommended)
  - Microsoft Internet Explorer® 5.5 or higher
  - Ability to access secure pages and download executable files

\* You may wish to check with your technical support



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