



## ACCIDENT & HEALTH

Travel & Medical Assistance Services  
from Europ Assistance



Are your employees prepared to handle a medical emergency a thousand miles away?

If your employee suffers a heart attack in Algiers are you comfortable sending him or her to just any local medical facility?

If your employee is hospitalized in Mexico City and communication is difficult, who will give the employee's family the assurance that the employee is getting the help he or she needs?

**When traveling abroad, your employee might not know the quality of care in far-away places. They need to be taken care of by someone who does. With travel and medical assistance services from Europ Assistance, help is only a phone call away. If your employees are injured and need to locate medical care abroad, Europ Assistance is available for timely help anywhere around the world.**

Chubb has teamed up with a leading travel assistance provider, Europ Assistance, to deliver travel assistance services. Europ Assistance services are available 24 hours a day, 365 days a year. Coverage is automatically available to qualified Chubb insureds; no enrollment is needed. Services are provided in conjunction with the insurance selected by the employer — either on a 24 hour business and pleasure basis or a business travel only basis.

Europ Assistance has a local presence in more than 200 countries and territories worldwide, including more than 35 assistance centers staffed with multilingual assistance coordinators, case managers, and medical staff. Europ Assistance also maintains constant communication with our dedicated Multinational Claim Unit to ensure seamless claim handling, no matter where a loss occurs.

Europ Assistance can provide your employees with the below listed services worldwide:

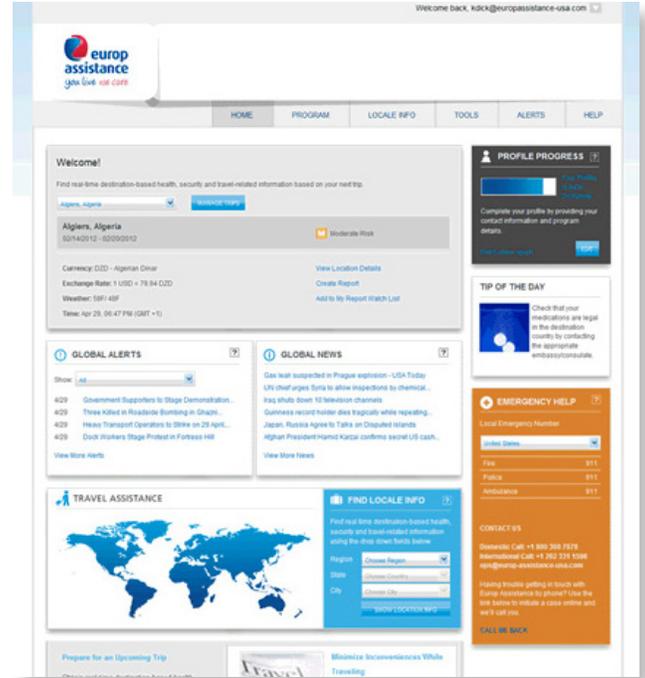
- **Medical search and referral** — Assists in finding nearby physicians, dentists and medical facilities and providing customized referrals for your employee's specific condition.
- **Medical monitoring** — If a medical emergency occurs, professional case managers (including physicians and nurses) monitor your employee's case to determine whether the care is appropriate or if evacuation or repatriation is required.
- **Emergency medical payments** — Europ Assistance can advance on-site emergency inpatient medical payments to your employee where possible for a covered claim.
- **Emergency medical evacuations and medically-necessary repatriation** — In the event of a medical emergency and when it is medically necessary for your employee to be transported under medical supervision to the nearest hospital or treatment facility or be returned to his or her place of residence for treatment, Europ Assistance will coordinate and arrange payment for the transport to occur with medical supervision.

## TRAVEL RISK INTELLIGENCE PORTAL

As part of your Chubb Accident policy, covered employees can access Europ Assistance's Travel Risk Intelligence Portal, a Chubb insureds-only website that features information and tools to support employees before and during their trips abroad.

The site takes traveler preparation and safety a step further by integrating risk intelligence, comprehensive tools and a personalized user experience. The portal provides your traveling employees with:

- Country and city risk ratings and profiles
- Health, medical, safety and security reports per locale
- Mitigation tips and consulate contacts
- Information on business conduct, transportation, holidays, currency exchange rates, and more
- Medical provider search, contact info and provider reviews
- News and real-time security alerts
- Site customization
- Personalized, downloadable reports
- Foreign equivalent of 911
- General travel tips



The portal also includes useful tools, such as drug and medical term translation, that could help minimize the inconveniences associated with international travel and support employees in an emergency.

The TRIP portal is also mobile optimized and can be accessed on any device using iOS, Android or Windows operating system.

The mobile site has all the same features available on the desktop site in addition to:

- Location – Aware: users have the option of using the smartphones' capabilities to detect and determine the user's location thereby saving time when accessing medical provider and emergency calling numbers.
- Favorites: Designate favorite locations for quick access to the content.
- Offline Functionality: To assist against the challenge of connecting to the internet while traveling abroad, information stored in favorites is cached for later viewing offline (without a connection).

## CHUBB STRENGTH

When you choose Chubb, you're relying on one of the strongest carriers in the market: a specialty Accident & Health carrier with the experience and financial strength to offer rich options, broad coverages and high benefit limits at competitive rates.

## CONNECT WITH US TODAY

Contact your agent or broker for more information on Europ Assistance services offered as part of Chubb's Accident policy.

To learn more about Chubb Accident & Health products, contact your local sales representative.

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